Real Time Networks

AssetTracer | **AT Series**

Secure Asset Lockers & Device Management Solutions

WATCH VIDEO

AssetTracer

Accountability for All Your Assets

Secure and track high-value mobile devices, firearms, evidence, and other vital gear.

The AssetTracer Smart Locker boasts a flexible, modular design so you're able to get maximum control over your assets with a solution custom-built to your exact needs.

- Prevents assets being lost or stolen
- Streamlines operations and saves time
- Keeps damaged assets out of circulation
- Integrates with most major asset control systems
- Secures assets with multi-factor authentication
- Simplifies compliance with detailed reporting
- Reduces lifetime cost of asset management
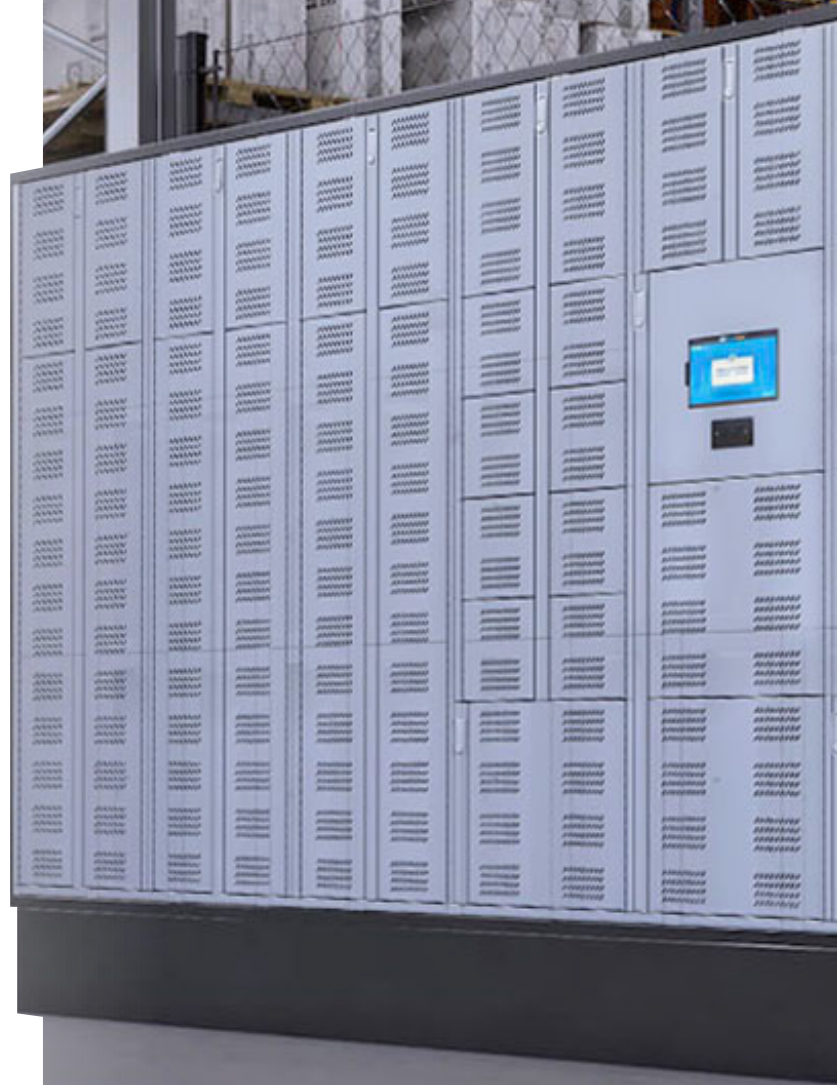
Asset Management Solutions for:

- **Law Enforcement**
- **Correctional Facilities**
- **Warehousing & Distribution**
- **Utilities & Energy Sectors**
- **Manufacturing Facilities**
- **Government & Military**
- **Critical Infrastructure**
- **Cities & Municipalities**
- **Hospitality**
- **Gaming & Entertainment**
- **Universities & Colleges**
- **Transportation Agencies**

AssetTracer Highlights

- **Durable, highly configurable locker systems**
- **Rapid touchscreen transactions**
- **Automated, real time alerts via email**
- **Multiple authentication options, including PIN code, card access, biometric or smart phone**
- **Optional integrated camera for added accountability and security**
- **Customize lockers with charging ports or temperature control**
- **Wireless content surveillance tracks assets inside lockers**
- **Powerful, customiz reporting through browser-based software**
- **RealCare Extended Service Plans**

Manage Assets Your Way

Combine any number of the different locker compartment modules with an access terminal module to build an AT Series asset management system that fits your exact needs. Suitable for securing everything from smartphones, evidence, two-way radios, laptops, side arms, up to automated package delivery.

Real Time Networks offers the largest number of module sizes and options that can be combined in a single locker system. If a project has special requirements, we can build custom sizes on request.
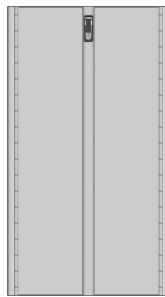
Compartments

INTERNAL DIMENSIONS (W X D X H)

Weight Range per module | 50-80 lbs / 23-36 kg
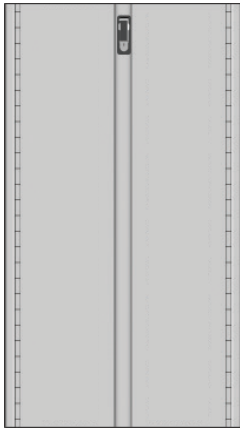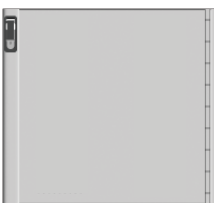
Long Gun 3-Module
7.3" x 13.4" x 52.7"
185 x 340 x 1338mm

Cell Phone Module
7.3" x 13.4" x 3.5"
185 x 340 x 89mm

Full Size Module
16.7" x 13.4" x 16.7"
424 x 340 x 424mm

Door Options
Steel door
Window door

Long Gun 2-Module
7.3" x 13.4" x 34.7"
185 x 340 x 881mm

Laptop Module
16.7" x 13.4" x 3.5"
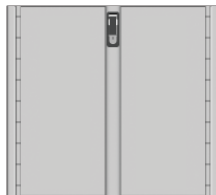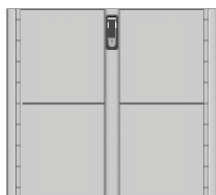424 x 340 x 89mm

Radio Module
7.3" x 13.4" x 16.7"
185 x 340 x 424mm
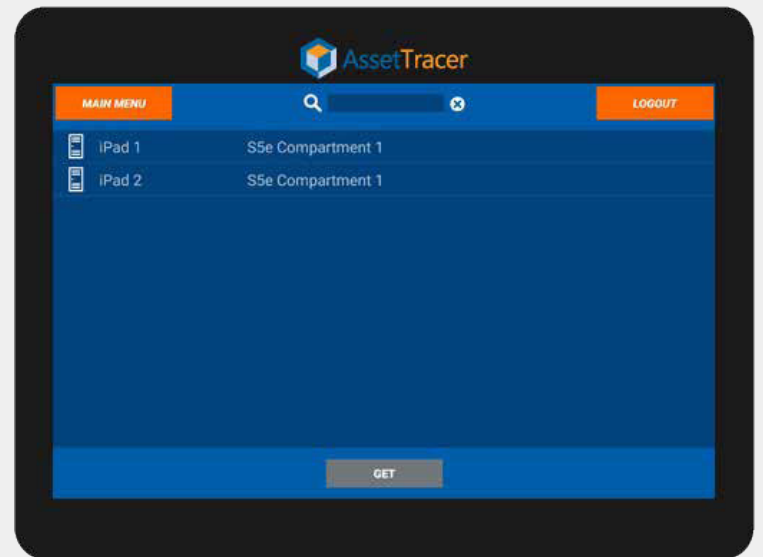
Small Module
7.3" x 13.4" x 7.9"
185 x 340 x 200mm

RTNHub Enterprise Software

The RTNHub Enterprise Software tells you everything you need to know about your assets and lockers and enables you to make updates and respond to system alerts in real time.

Secure access to RTNHub through desktop and mobile devices connected to your networks through an easy-to-use web interface, RTNHub allows you to rapidly provision new users and modify access rights using role-based access control features. In the event of an emergency, authorized personnel can trigger an override releasing firearms or other critical assets remotely through the RTNHub software. RTNHub can be installed on premises in your own IT infrastructure, or you can leverage Real Time Networks hosted cloud offering.

Electronics Storage and Tracking

- Ventilated or glass doors for safe electronics storage
- Integrated USB and charging ports for phones, tablets, laptops, two-way radios, warehouse scanners, and other electronics
- Optional wireless content surveillance for enhanced security and accountability
- Ability to store and charge kits of multiple devices per compartment
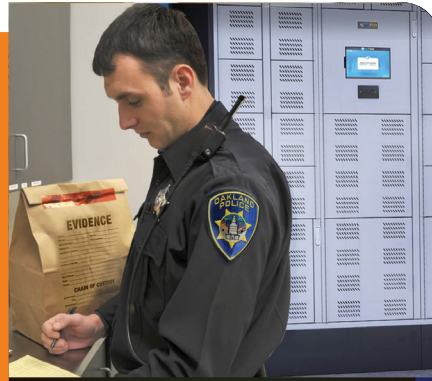
Evidence Management Chain of Custody

- Audit access to evidence, with optional photo identification
- Maintain accurate chain of custody
- Prompt user to add notes or descriptions upon deposit
- Deny access to unauthorized users
- Refrigerated compartments available for biological evidence

Use Cases

Weapons Storage and Tracking

- Rugged steel construction to withstand physical intrusion
- Detailed transaction logging
- Optional wireless content surveillance for enhanced security and accountability
- Optional integrated scales for tracking consumables (ammunition)
- Battery backup and manual override ensures access during power outages or emergencies

Medical Kit Storage and Tracking

- Asset tracking and accountability for EMS kits and gear
- Easily manage recalls and drug shortages
- Ensures safe storage until needed
- Prevents ER workers leaving with incomplete kits

Solutions

- A city law enforcement agency uses AssetTracer to store weapons, two-way radios, and notebook computers and other gear organized into kit bags for each shift.
- A campus law enforcement agency uses AssetTracer to store long guns and sidearms.
- A casino security team uses AssetTracer to store weapons on site.
- A police department uses AssetTracer to track evidence chain of custody and store rape kits. In refrigerated compartments
- A corporate IT department uses AssetTracer to distribute technology assets to a hybrid work force.
- A hotel operations team uses AssetTracer to store and charge tablets used by housekeeping staff.
- A warehouse/distribution business uses AssetTracer to store and charge handheld scanners.
- A correctional facility uses AssetTracer to store weapons for guards.
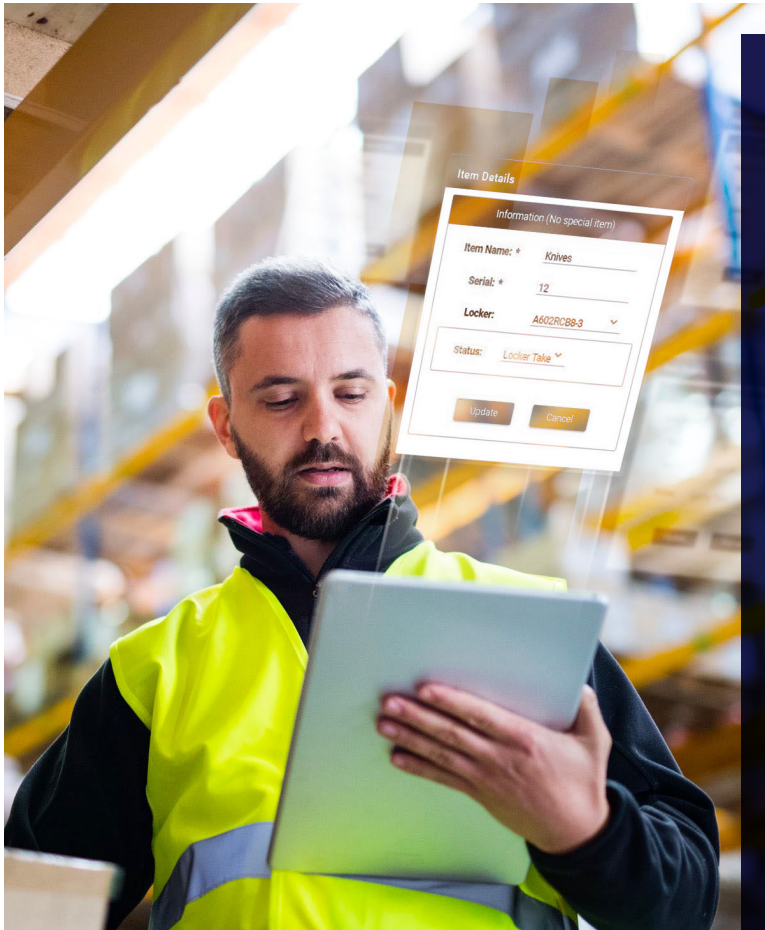
Comprehensive Reporting

Reports are highly customizable for any auditing process or regulatory need. Common reports include:

- **Current asset holders, by individual or group**
- **All transactions today, this week, or this month**
- **All not-cleared alarms**
- **Real-time transaction histories**

Reports can be exported to Excel, PDF, CSV and XML and delivered via email based on triggers you set, such as a late asset return, or on a schedule you specify.

Integrations via RTNConnect

The RTNConnect software API makes it easy for AssetTracer smart lockers to integrate with most major access control solution, such as Genetec, Lenel, Microsoft Active Directory, Brivo, AMAG Symmetry, CCure, and many others. That means your users will experience no workflow disruptions with an AssetTracer solution.

RTNConnect also makes it easy to integrate with ticketing and customer support platforms, like Zendesk and ServiceNOW, so any damage to assets reported by AssetTracer users can automatically open a ticket. Your organization saves time and resources by automating and streamlining manual processes.

AssetTracer is fully compatible with other Real Time Networks solutions, such as the KeyTracer secure key management platform.

Security

RTNHub offers robust security features to ensure your security requirements are met and exceeded.

- Supports a range of authentication methods, including PIN, card access, biometric and smart phone
- Multi-factor authentication (MFA/2FA)
- Prevents simultaneous login of same User-ID
- User locked out after configurable number of failed login attempts
- Accounts disabled if not used for configurable time period
- Record all unsuccessful login attempts with details

AssetTracer Smart Terminals

The AssetTracer Smart Terminal features an intuitive menu system that keeps transactions lightning fast, secure, and simple.

- **Current asset holders, by individual or group**
- **All transactions today, this week, or this month**
- **All not-cleared alarms**
- **Real-time transaction histories**

Users can report damaged or non-functioning assets on the terminal. An asset with a fault is 'locked' so it cannot be taken until the damage is repaired. And email alerts can automatically be sent to maintenance, or any other department, when faults are logged. Once the fault has been fixed, it can be cleared on the terminal when returning the asset, or it can be cleared via the RTNHub software.

Manage the entire system through the RTNHub either installed on-site or through a secure cloud connection. Terminals can be made available 24 hours a day or only during operational windows you specify. An integrated camera optionally records users during transactions and includes those photos in transaction logs for added accountability and security.

Real Time Networks

AssetTracer is a premier brand of Real Time Networks. Over 4,000 of our key and asset management solutions are in use worldwide.

With operations in US, Canada, UK and Europe, Real Time Networks (RTN) is a leading provider of custom safety and security solutions – for keys, assets, and people. For over 30 years, RTN has built a reputation for delivering custom security solutions backed by industry-leading customer service and support.

From your initial consultation to custom installation, training, and 24/7 phone support, RTN keeps you and your technology running safe, secure, and efficient with sales and service available across Canada, US and UK.

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Technical Specifications

Power

- 120V Power Consumption
- 5° to 50°C (40° to 120°F) operational temperature range
- Optional Backup Battery

Authentication

- PIN code
- Proximity card (compatible with most major access card systems)
- Biometric (fingerprint, facial, non-touch palm)
- Card & PIN

Digital

- SSL encryption in transit
- Enterprise-grade SQL Database backend
- Reader interface: RJ45 or WiFi

Lockers

- 18 gauge steel
- Optional shatter-proof clear polycarbonate doors

All systems come with a one-year warranty on hardware and software. RealCare Extended Service Plans are available covering on-call support, software updates and hardware.